

## The Star Learner Nominations for 2018 are...

### Louise Watling

Louise has recently progressed onto her level 3 Apprenticeship in Administration. When first meeting Louise, she did not have a lot of self-confidence. She has worked hard to take herself out of her comfort zone by putting herself forward to making calls to landlords and tenants. She is now happy to be for first contact for visitors coming into the office. Her confidence has really grown over the past 12 months. She has also improved her ICT skills whilst on her apprenticeship and feels much more confident with using Excel which she had not used much before. She has worked hard to achieve her level 2 award and I am sure she will continue to work hard to complete her level 3. She is a great learner to have and a real asset to Pauline Scott Property Services.

### Katie Saunders

From the first time I met Katie I knew she was a great fit for the role. Katie picks up tasks very easily but did not believe in herself. We have worked together to build her self-confidence. Due to her hard work, Katie was selected to take on a project of organising all the archiving for Killik and Co. This was a major challenge for Katie as it had not been done for some time. Katie worked out a strategy herself for how to tackle this task. It was great to hear feedback from her manager that he was extremely pleased with how Katie completed this project. Others had tried and failed but Katie persevered. Katie passed her ICT level 2 test whilst completing the first year of her apprenticeship which was a great achievement. She is now wanting to start studying for a professional qualification, Will Writing, whilst completing the 2nd year of her apprenticeship. Katie is a great learner to have and I have enjoyed supporting her.

### Romie Bull

Romie Bull, she has completed her level 2 customer service Apprenticeship and then progressed onto a level 3 Recruitment Apprenticeship. Romie was really keen on progressing and completing another apprenticeship, the company were so pleased with her performance throughout her level 2 that they created a position for her to do the level 3 as they didn't want to lose her. Romie is now a Recruitment Assistant. During her level 2 she developed both confidence and communication skills, she was working on a very complex reception system dealing with lots of telephone calls, which included queries, requests and she improved on handling problems with challenging customers.

### Katie Sawyer

I would like to Nominate Katie Sawyer...who is due to complete her Apprenticeship this week!

She has consistently performed brilliantly throughout her Apprenticeship and has grown in confidence and skills month on month, she always goes above and beyond both in her Apprenticeship work and in the workplace.

She is excelling in her role and is an asset to Fiducia Wealth Management

### Cicely Thomas

I would like to nominate Cicely Thomas (although she has just left her previous employer) she has always completed her apprenticeship work on time and at a very high standard, she is currently facing personal difficulties outside of work and has not let this affect her quality of work in any way (Cicely resigned as she feels her skills would be better suited within a different environment). As a stretch and challenge activity Cicely has written a blog about what it's like to be an Apprentice. We are currently looking to replace